

	<b>PL-000-03 Quality Policy</b>
<b>Management system</b>	Version 6.0   01-06-2023   Ref: ISO 9001:2015

## SHIPYARD REIMERSWAAL QUALITY STATEMENT

It is the policy of Shipyard Reimerswaal to build, repair, convert and modify ships, and to conduct related dock activities in a safe and healthy manner in accordance with the quality requirements. The Quality policy is part of the overall company policy, but also as a sub-policy it is linked to all aspects of the business and is carried out with the same commitment as the realisation of other business objectives.

### Quality business objectives of Shipyard Reimerswaal

Carry out activities/work according to the qualitatively highest level with ultimate goals:

- Execute within agreed contractual requirements (budget and planning).
- Execute within legal boundaries and ISO requirements.
- Zero complains.
- Clients satisfied by quality.

Mentioned goals can only be achieved when managing board, employees, temporary workers and third parties are familiar with this Quality policy and take responsibility for it. Annually this Quality policy will be reviewed and adapted if required.

## OUR MAIN RESPONSIBILITIES REGARDING QUALITY

Shipyard Reimerswaal has the responsibility towards their stakeholders for the implementation of the below mentioned main responsibilities:

#### 3 main top-down responsibilities

*(management, supervisory personnel):*

1. Ensure that the quality statement is communicated and understood within the company;
2. Elaborate, implement and maintain quality targets suitable for the Quality Statement;
3. Promote continual improvement.

#### 3 main bottom-up responsibilities

*(all employees & sub-contractors):*

1. Know the Quality Policy and follow the procedures & instructions;
2. Report non-conformities towards client contracts and management system requirements;
3. Stop work when possible significant impact on contract agreements or serious incompliance occurs.

## PRINCIPLES & REQUIREMENTS

We ensure that main contract requirements are clear and communicated within the project team.

We actively identify and assess risks and opportunities which have an effect on our management system and goals.

We identify, acknowledge and register contract changes and react adequately.

The traceability of essential quality related aspects is maintained for all projects.

Subcontractors are managed closely.

Frequent communication about project-progress, expectations and the perception of our service with the client is embedded in our core-processes and are essential for success.

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Managing Director



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